



Dear Guest,

The Hotel Algarve Casino thanks you for your preference.

We have at your disposal a professional team ready to provide you the... "Best Moments".

In order to make your stay easier, we prepared this short guide to inform you of the services available in our Hotel as well as some suggestions for your free time.

We are available for any further information and wish you have an enjoyable stay.

The Management





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GENERAL DESCRIPTION

Located in Praia da Rocha, with a privileged view of the Atlantic Ocean, the Hotel Algarve Casino is the ideal scenery for holidays that combine comfort and refinement, leisure and business. Near major tourist facilities - golf courses, marinas, museums and water parks, has its own casino and is located only a few meters from numerous bars, restaurants, nightclubs and local fun spots. Here, a dynamic and cosmopolitan experience awaits you.

LOCATION

Avenida Tomás Cabreira – Praia da Rocha
8500-802 Portimão
+351 282 402 000 | hotelalgarve@solverde.pt
gruposolverde.pt
GPS: 37°07'05.69" N | 8°32'03.26" W

FEATURES

- 5 Stars
- 6 Floors
- 4 Elevators
- 192 Bedrooms (143 with balcony and sea view) and 16 Suites (11 with balcony and sea view)
- Casino
- 2 Bars
- 4 Restaurants
- 8 Meeting Rooms
- Garage and Car Parking
- Adults Pool with heated seawater (from the 1st of April to the 31st of October)
- Children Pool with salt-water
- Children's Playground
- Stationery Shop
- Hairdressing Salon
- Mini-bar
- Hair Dryer
- Direct- Dial Telephone
- Cable TV
- Wi-Fi and Business Center
- Printer & scan
- Foreign Currency Exchange
- Valet Parking Service
- Babby Sitting Service
- Air Conditioner
- 220 V Electrical Current
- Garden Area
- Spa & Wellness Center (Gym, turkish bath, Sauna, Jacuzzi and Massage Room)
- Room Service 24 hours/day
- Electric car charging point (in the garage, 200m from the hotel)



A | Z SERVICES

If you need to contact Reception, dial “11”. For Room Service dial “10”.

A | B

AIR CONDITIONING | Main building: the remote control is placed on the wall; Terrace: the remote control is portable.

ARRIVALS | From 15:00.

BABY-SITTING | Upon previous booking at the Reception. This service is charged directly by the baby-sitter.

BATH AMENITIES | In addition to those available in the room, you can request a teeth kit and shaving kit, in the Reception.

BEACH | There's a direct access to the beach through the stairs located in between the swimming pools. You may rent sunbeds and sun hats at our Beach Service. Our beach staff is at your service. From May to September, from 07:00 to 20:00. From October to April, from 08:00 to 18:00.

BEACH SERVICE | From May to September, from 09:00 to 19:00. You may rent sunbeds and sun hats (at an additional cost). Our beach staff is at your service. The towels handed in the pool may be used in the beach concession space, free of charge.

BED SHEETS AND TOWELS | At least twice a week and/or whenever the client requests it. If you need an extra change, please contact Reception.

BREAKFAST | Buffet, served on Level -1, in the Amendoeiras Restaurant, daily from 07:30 to 10:00. Continental, served in the room until 11:00, at no extra cost. To order, contact Room Service.

BUSINESS CENTER | Room located on floor 0, for more information contact Reception.



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C | D

CAR PARKING | We have a car park 200 metres away, free of charge, covered and guarded 24 hours a day. We also have a private garage with a limited number of spaces, on level -1, with direct access to the interior of the hotel (garage hire to be requested at reception, additional cost). Valet parking service subject to availability.

CAR RENTAL | Service available upon booking. For information and reservations contact the Reception.

COMPLAINTS BOOK | Available in the Hotel Reception.

CONFERENCE / MEETING ROOMS | Hotel Algarve Casino has several rooms with natural light, air conditioning and wireless Internet. Rooms, audiovisual and material rentals are available upon quotation.
ALADINO SALON | 210 m²; **AL-GHARB ROOM** | 60 m²; **ALHAMBRA ROOM** | 150 m²;
ALVOR 1 ROOM | 55 m²; **ALVOR 2 ROOM** | 40 m²; **ARADE ROOM** | 21.5 m²; **ATLÂNTICO ROOM** | 190 m²;
ATLÂNTICO + AL-GHARB ROOMS | 305 m²; **BRIDGE ROOM** | 47.2 m²; **MIRAMAR ROOM** | 17 m²

CONFORT AMENITIES | In addition to the shoe shine kit and sewing kit available in the room, you may request replacement in the Reception.

CRADLES | Free service, requested at the Reception.

CREDIT CARDS | We accept: *American Express, Visa, MasterCard* and *Dinner's Club*.

CURRENCY EXCHANGE | Only available for guests, 24 hours a day. Refer to the Reception for available currencies and exchange rates.

DEPARTURE | Check-out time must be made until 12:00 (conditions for late check-outs to be confirmed with Reception). If you leave before 07:30, you can order a Continental breakfast from Room Service, free of charge.



A | Z SERVICES

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E | F | G | H

ELECTRIC CURRENT | 220V. Electrical power sockets in the bathroom only allow the use of electric shavers.

ENTERTAINMENT | Variety of National and International Shows in the Aladino Salon at the Casino (according to schedule - annual). Pianist in the Hotel's lobby (according to schedule - annual). Musical Entertainment in the Hotel's lobby (according to schedule - seasonal).

EXTRA BEDS | Service available upon reservation (conditioned to the type of room).

FIRE | In case of fire, please follow the instructions posted on the door and warn immediately the Reception or the telephonist.

FLOWERS | Order in the Reception.

FULL BOARD | Upon reservation. You may change your Accommodation and Breakfast option to Half-Board or Full Board even after arrival (additional cost).

GAMING ROOM | At the Casino. Minimum age is 18 years old. Variety of table games in a room disposed on 2 floors connected by escalators and equipped with 358 latest generation slot machines. Friday, Saturday and holidays eve from 16:00 to 04:00. Sunday from 15:00 to 03:00. From Monday to Thursday from 19:00 to 03:00.

GOLF | Information and booking of golf courses in the region available from Reception.

GYMNASIUM | Located on Floor -1, in the Spa & Wellness Center, free access.

HALF-BOARD | Upon reservation. You may change your Accommodation and Breakfast option to Half-Board or Full Board, even after the arrival (additional cost).

HAIRDRESSER | Service available upon reservation and availability.



A | Z SERVICES

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I | L | M | N | O

INTERNET | Wireless system throughout the hotel (free of charge).

IRONING SERVICE | To know all conditions refer to the form available in the room (to be completed in order to request the service). Express service is also available upon payment of an additional fee. Deliver your clothes to the room maid or contact the Reception.

LAUNDRY | Use the form and bag in your room. The form states the prices for normal service and urgent service (if delivered before 09:00 on a working day). For more information contact Reception.

LOST AND FOUND | Please contact the Reception.

LUGGAGE | Luggage Carrier service available. The luggage will be transported and, if you wish, stored in a proper place.

MESSAGE | To be carried out at the Spa & Wellness Center, Floor -1. Price list available in the room (QR Code). For availability and bookings, please contact Reception or the Spa & Wellness Center (dial 241).

MESSAGES | Please address the Reception.

MINI-BAR | Available in all rooms. Price list and list of drinks available in the room. The stock is daily checked and replenished. We ask that you inform the Reception, on departure day, if anything from the mini-bar was used in the last night of stay.

NEWSPAPERS / MAGAZINES | National and international, for sale in our Stationery Shop. Level 0.

OFFICE AMENITIES | In addition to those available in the room (pen, notepad, sheets of paper, envelopes, postcards, etc.) you may require larger amounts in the Reception.



A | Z SERVICES

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P | R

PAYMENTS | We accept credit cards, cash and bank transfers (confirmed in advance on arrival). Direct payments for the stay must be made on arrival.

PETS | 1 dog up to 15kg allowed in sea view rooms only, at an additional cost. Dogs are strictly forbidden in public areas (regulations available from Reception).

PHARMACY | Contact the Reception to find out the nearest pharmacy and get information about on-duty pharmacies.

PHYSICIAN | If medical care is necessary in the hotel, please contact the Reception. The service is charged by the physician directly. All information is also provided if you wish to see a doctor outside the Hotel.

PHOTOCOPYNG | Service available at Reception (additional cost).

PICNIC | You can replace the Half-Board meal at the Hotel for a picnic. Please contact Room Service.

POOLS | 1st floor, outside. For adults, saltwater, heated (from 1st April to 31st October). For children, salt water. Opening hours: from April to October from 09:00 to 19:00. From November to March from 09:00 to 18:00. Free towels, sunbeds and parasols in the pools.

POST OFFICE | You can send and receive your correspondence through the Reception.

PRINTING | Free printing of boarding passes, vouchers and tickets available at Reception.

RECEPTION | Floor 0. Open 24 hours a day.

RELIGIOUS SERVICES | Information on locals and schedules available in the Reception.

RESERVATIONS | Service available 24 hours a day. Please contact the Reception.

ROOM CLEANING | Carried out daily between 09:00 and 17:30. If you require cleaning at a specific time, please ask at Reception.

ROOM SERVICE | Available 24 hours a day. The Room Service letter is available in the bedroom and contains detailed information about special services, such as menus for children. Dial 10.



A | Z SERVICES

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S

SAFE DEPOSIT BOXES AND VALUES | We provide to our guests, free of charge, individual safe deposit boxes in the room. We also offer free values deposit service in a central deposit box at the Reception.

SCANNING | Service available 24 hours a day at reception.

SERVICE DIRECTOR | A member of the Hotel Board is at your disposal.

SPORTING AND LEISURE ACTIVITIES | There is a whole range of activities you can perform during your stay: Windsurfing, Water skiing, Jet Skiing, horse, boat, jeep, motorcycle, bicycle and pedestrian riding, fishing, diving, etc. Close to the Hotel there are numerous water and leisure parks. For information, reservations and transportation, please contact the Reception.

STATIONERY SHOP | Floor 0. National and international Newspapers and Magazines. Tobacco, books, chocolates, picture postcards and souvenirs. From Monday to Thursday, from 09:00 to 19:00. Friday and Saturday from 09:00 to 15:45. Sunday from 09:00 to 14:45.

SPA & WELLNESS CENTRE | Floor -1. Sauna, Turkish bath and Jacuzzi, from 10:00 to 19:00 (extra charge). Massages and treatments subject to availability and reservation. Price list in the room (QR Code). For more information dial 241.



A | Z SERVICES

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T | W

TAXIS | Request the service in the Reception.

TELEPHONE | In order to ensure speed, our call centre allows you to contact our services, other rooms, or numbers outside of the Hotel, directly. The cost of national and international calls is automatically registered and debited to the client account. For more detailed information see the existing brochure in the room.

TELEVISION | All rooms are equipped with TV, remote control, cable channels and channel list.

TOURS AND TOURIST ITINERARIES | If you want to know better Algarve, do national or international tours, or participate in any other recreational activity, there are numerous suggestions we have for you. Our receptionists will be happy to give you all information and make the respective bookings.

TRANSFER | External service available upon previous booking. Direct payment to the driver or to the hotel.

TRANSPORTATION | Get all the information about the types of transport and schedules in the Reception.

TV AND READING ROOM | Floor 0.

WAKE UP SERVICE | Requested at the Reception.



BARS & RESTAURANTS

BAR SUNSET

Floor 0, in the hotel. Comfortable environment and magnificent terrace overlooking the pool, the beautiful Praia da Rocha and the Atlantic Ocean. Here you can watch the most stunning sunset. From 10:00 to 01:00.

BAR PANORAMA

Floor 0, at the Casino. Excellent terrace overlooking Praia da Rocha. Friday, Saturday and holidays eve from 16:00 to 04:00. Sunday from 15:00 to 03:00. From Monday to Thursday from 15:00 to 03:00.

ALADINO RESTAURANT

Floor 1, in the Casino. Entertainment with background music, band or show (on programme). Guests on a half-board basis can dine at the Aladino Restaurant at no extra charge. From 20:30 to 22:00 (except for special events or show changes).

AMENDOEIRAS RESTAURANT

Floor -1 at the Hotel. Wonderful views of the pool, garden and beach. Portuguese specialties and international cuisine. In mid and low season the Hotel reserves the right to offer, at dinner time, the Restaurant Aladino. Breakfast Buffet from 07:30 to 10:00. Dinner from 19:30 to 22:00.

ROCHEDO RESTAURANT

On the beach, for snacks and light meals. Open only during peak season. From 10:00 to 18:00.

ZODÍACO RESTAURANT

Floor -1, in the hotel, by the pool, outdoors. À la carte service, drinks and snacks. From here there is a service around the pool. From 12:00 to 16:30.



CASINO

Hotel Algarve is complemented by the brightness of its casino, with nightlife, fantastic international shows, musical evenings, restaurants, bars and modern game rooms.

Located in the building next to the hotel, level 0 and -1, has direct access through a corridor located at Floor 0.

Gaming Room: : Minimum age 18, presentation of ID (for EU) / Passport (rest of the world) is mandatory.

Banca Francesa (Portuguese Dice Game) – 1 table

American Roulette – 3 tables

Black Jack – 2 tables

Texas Hold'em Poker – 2 tables

Show: Floor -1 at 22:30 (subject to availability).

Friday, Saturday and holiday eves from 15:00 to 03:00.

From Sunday to Thursday from 15:00 to 02:00.



PLACES OF INTEREST PORTIMÃO / PRAIA DA ROCHA

AUTÓDROMO / KARTÓDROMO INTERNACIONAL DO ALGARVE

Designed to be one of the best and most modern circuits in Europe, Autódromo Internacional do Algarve has maximum security conditions. The natural form of the land brought a single circuit with steep slopes that make driving a pleasure, since the curves and straights follow each other at a breakneck pace, and always with marked pending. These trace features allow the public a spectacular view, offering a broad and comprehensive visibility from any countertop. The Karting track is also a prime location for tests with artificially wet areas. It is undoubtedly a space for leisure and entertainment for fans, businesses, families and children, who will find here a place of great fun.

CASA MUSEU MANUEL TEIXEIRA GOMES

This space exposes the bibliographic collection of the writer and statesman Manuel Teixeira Gomes. Periodically various events take place such as concerts, recitals, gatherings, conferences and workshops.

PORTIMÃO HISTORICAL CENTRE

From medieval Portimão there are only a few rags of the city walls hidden by the houses. It is the architecture of the end of the 19th century and early 20th century that marks the profile of the historic centre, the two-storey houses, wrought iron balconies, ennobled masonry on the windows and doors, fronts with stone and ceramics bannisters, walls covered in tiles. The Town Hall occupies the former Palácio dos Viscondes de Bívar (XVIII century), a building with noble and classic lines.

JESUITS COLLEGE

The widest church of Algarve, features austere and majestic lines The school was built by Diogo Gonçalves, a nobleman that enriched in the Orient, which has a polychrome marble tomb inside the church. Built from 1660 to 1707, was widely repaired after 1755.

SANTA CATARINA DE RIBAMAR FORTRESS

Integrated, along with the fort of São João de Arade in Ferragudo, the defenses of Portimão and its port against the corsairs and pirate attacks. Construction of the XVII / XVIII Centuries with excellent strategic position. Privileged viewpoint of the sea, river, beaches and cliffs, an excuse to enjoy the late afternoon sunset. Inside, there's an old chapel dedicated to Santa Catarina de Alexandria.



PLACES OF INTEREST PORTIMÃO / PRAIA DA ROCHA

NOSSA SENHORA DA CONCEIÇÃO CHURCH

Building from the 15th Century. Reconstructed in the XVIII century and remodelled in the XIX century. In the original building remains a beautiful Gothic portal, with decorated capitals, a gargoyle and buttresses. Interior with three naves. On the high altar, valuable golden altarpiece, with baroque decoration. Among the images, there is a St. Peter the Apostle (XVI century) and four ivory and rosewood crucifixes. Manueline style holy water fonts (XVI century). Sillar wall with tiles from various sources (XVII century).

PORTIMÃO MUSEUM

Is housed in the former canning factory Feu and opened to the public in May 2008. The collection of the Museum consists of industrial and ethnographic heritage, particularly the canning industry, shipbuilding, fishing, stowage, lithography, casting, metalwork, smokehouse items, transports among others. It also displays archaeological evidence from various terrestrial and aquatic archaeological sites. In 2011 won the first edition of DASA - Labour World Award 2011, awarded in Dortmund, distinguished as the best museum related to work.

QUINTA PEDAGÓGICA DE PORTIMÃO

Occupying an area of 2 hectares, divided into distinct zones of cultivation, animal shelter, a lake area, green and leisure areas, Quinta Pedagógica de Portimão recreates a rural farmhouse where parents and children can learn together about the rustic life outside urban centres.



HOTEL CASINO CHAVES



HOTEL SOLVERDE SPA & WELLNESS CENTER



CASINO MONTE GORDO



HOTEL APARTAMENTO SOLVERDE



HOTEL ALGARVE CASINO



CASINO ESPINHO



CASINO VILAMOURA

SOLVERDE GROUP



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