



Dear Guest,

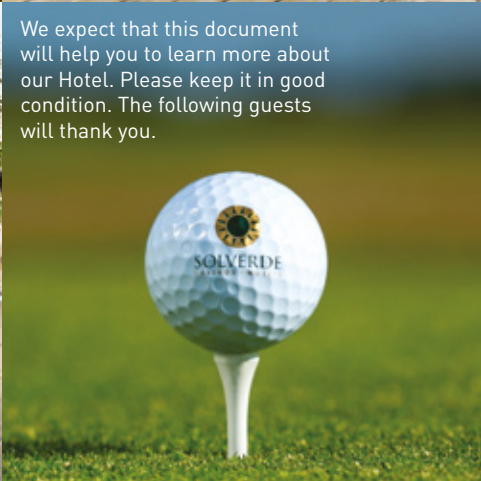
The Hotel Apartamento Solverde thanks you for your preference.

We have at your disposal a professional team ready to provide you the... “Best Moments”.

In order to make your stay easier, we prepared this short guide to inform you of the services available in our Hotel as well as some suggestions for your free time.

We are available for any further information and wish you have an enjoyable stay.

The Management



We expect that this document will help you to learn more about our Hotel. Please keep it in good condition. The following guests will thank you.

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## GENERAL DESCRIPTION

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### LOCATION

Rua 21, 77  
4500-267 Espinho  
Tel: +351 227 338 000  
E-mail: [hotelapartamento@solverde.pt](mailto:hotelapartamento@solverde.pt)  
[www.gruposolverde.pt](http://www.gruposolverde.pt)

The Hotel Apartamento Solverde offers breathtaking views right in front of Praia da Bahia Beach and the Atlantic Ocean. It is centrally located in Espinho, next to the Casino and with many cultural and leisure attractions nearby.

The Apartment Hotel is about 17 km from the city of Porto. It is an excellent option for lovers of water sports such as surfing and windsurfing as well as for golfers.

### CHARACTERISTICS

- 4 stars
- 13 floors
- 2 elevators
- Air conditioning in common areas
- Electric current – 220 V
- Charging point electric cars: Tesla + Universal
- Free Wi-fi
- Free private outdoor parking
- 12 Studio flats (one for people with reduced mobility)
- 27 one bedroom apartments with city view
- 23 one bedroom premium apartments with sea view
- 10 two bedroom apartments with city view
- 11 two bedroom premium apartments with sea view
- Garage
- Reception 24 hours
- Laundry Service
- Room Service
- Breakfast room
- Bar
- Outdoor room
- Living room

All the apartments are equipped with:

- Heating system
- Phone
- Toilet
- Fully equipped kitchen
- Safe
- Cable TV LCD
- Free Wi-fi
- Living room
- Balcony



## SERVICES FROM A | Z

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If you need to contact Reception please dial “9”.

### A | B

**AIR CONDITIONING** | Available in the common areas.

**ANIMALS** | Not allowed except guide dogs.

**ATMs** | There are several atm machines for cash withdrawal at Casino Espinho.

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**BABYSITTING** | Service available by request 24h in advance. The service will be charged directly by the babysitter. Depending on availability.

**BOOKINGS** | Free reservation service available anytime of day for any of our Hotels or Casinos. Please contact Reception.

**BREAKFAST** | Buffet breakfast served at “Sala Miradouro” from 7:00 a.m. to 10:00 a.m. If you want to have it in the apartment, please make the reservation at the Reception until 3:00 a.m. This service is available until 11:00 a.m. An additional fee will be charged.







## SERVICES FROM A | Z

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### C | D

**CAR RENTAL** | Service available by reservation 24 hours in advance at Reception.

**CASINO ESPINHO** | Located in the building next to the Hotel. Access can be made through the Hotel garage.

**CHECK-IN / CHECK-OUT** | Check-in is only available from 3:00 p.m. and check-out must be made until 12:00 p.m. If you wish to leave the apartment later, please contact Reception. Charges may be applicable.

**CLEANING THE ROOM** | Daily service performed between 9:00 a.m. and 5:30 p.m. If you want the cleaning done at a certain time, please ask at the Reception.

**COMFORT AMENITIES** | Shoe shine kit, shoehorn and sewing kit to be requested at Reception.

**COMPLAINTS BOOK** | There is a Complaints Book at the Hotel's Reception desk.

**CORRESPONDENCE / PARCELS / MAIL** | Please contact Reception.

**COTS** | Request at the Reception or when booking accommodation. Confirmation upon availability.

**CREDIT CARDS** | We accept the following credit cards: Diner's Club, Visa, Master Card, American Express, Eurocard and others.

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**DOCTOR / NURSE** | For medical assistance or medication please contact Reception. The service will be charged by the doctor / nurse directly.



## SERVICES FROM A | Z

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### E|F|G|I

**ELECTRICAL LOADING POSITION** | The Hotel Apartment has 2 parking places for electric vehicles. One of the stations is targeted at Tesla Motors vehicles and the other charging station is universal, being available for all electric vehicles.

**ELECTRIC CURRENT** | The electric current is 220V.

**ENTERTAINMENT ROOM** | Baccará Restaurant, located in Casino Espinho, has a variety of programmes.

**EXTRA BEDS** | Upon request and subject to availability, please ask at Reception. Charges may be applicable.

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**FIRE** | In case of fire, please follow the instructions that are posted on the room's door and please inform the Reception immediately.

**FLOWERS** | Service available Monday to Saturday (except public holidays). To order, request the service at Reception. This service must be requested 24 hours in advance.

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**GAMES** | Various games available. Request at Reception.

**GOLF** | For information about Oporto Golf Club (3km from the Hotel) or other golf courses in the region please contact Reception.

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**INTERNET** | Free Wi-Fi. Signal emitting devices in all apartments.

**IRONING** | For more information see the leaflet in the room.





## SERVICES FROM A | Z

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### L | N | P

**LAUNDRY** | If you would like laundry service, please contact the Reception. If desired, the same can be collected by a maid. Please check the conditions and fill out the laundry list inside the cabinet.

**LINEN CHANGE** | If you need any additional change please contact Reception.

**LOST AND FOUND** | Please inform the Reception.

**LUGGAGE** | Luggage can be stored next to Reception in a proper place.

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**NEWSPAPERS / MAGAZINES** | If you want to buy newspapers / magazines, please to inform the Reception the day before until 10:00 p.m.

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**PARKING** | The hotel offers free outdoor parking (subject to availability) and a garage at an additional cost. The garage is located on Level -1 and the number of places are limited. Access can be done by elevator or outside. To have access to the garage, please ask the Reception.

**PHARMACY** | You may obtain information about the pharmacy at reception.

**PHOTOCOPYING** | Service available 24 hours at Reception, with the corresponding charges.

**“PONTO DE ENCONTRO” BAR** | Situated on the ground floor, open from 03:30 p.m to 00:00 p.m.





## SERVICES FROM A | Z

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### R | S

**RECEPTION** | Open 24 hours, every day of the year.

**RELIGIOUS SERVICE** | For schedule of masses in Espinho request information at Reception.

**RESTAURANT** | Located at Casino Espinho, Baccara Restaurant offers an excellent gastronomic experiences and the best musical shows. Consult the program and make your reservation at the Reception.

**ROOM SERVICE** | Service provided from 07:30 a.m to 11:30 p.m. Menu at your disposal in the room. To contact please dial “9”.

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**SAFES** | All apartments have a safe.

**SEWING** | Service available from 09:30 a.m. to 5:00 p.m. Please contact Reception.

**SHOWS AND ENTERTAINMENT** | Casino Espinho has the best musical shows every Friday and Saturday. For information and bookings contact Reception or [www.gruposolverde.pt](http://www.gruposolverde.pt)

**SIGHTSEEING TOURS** | Reception will provide all the support on Sightseeing Tours in the region, in particular Porto city and Douro region.

**STATIONERY** | In the room, there is a pen, a notepad, paper sheets and envelopes. If you want more or other services such as sending a fax or printing documents please contact Reception.

**SURF** | For surf classes please contact the Reception.



## SERVICES FROM A | Z

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### T | W

**TELEFAX** | Available 24 hours, charged additionally. To make use of this service, please contact Reception.

**TELEPHONE** | Our switchboard is fully automated. It allows you to contact the hotel services and the outside without the intervention of our operator. If you wish to contact another room, please dial "1" followed by the room number. If you wish to make an outside call, please dial "0" followed by the number. In case of doubt, please consult the information guide that is next to the phone.

**TELEVISION** | Cable television. Please check the list of available channels in the room.

**TOILETRIES** | Available in the room.

**TRANSPORT** | Radio taxi service can be requested from Reception.

**TRAVEL AGENCIES** | For trips, excursions and airplane tickets, please contact Reception.

**TYDING THE ROOM** | If you want your room to be tidied at a certain time, please inform the Reception. If you do not want to be disturbed, please put the "Do not disturb" sign on the outside of the apartment door.

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**WAKE-UP CALL** | To get this service, make your request at Reception.





# SOLVERDE

CASINOS · HOTÉIS



## SUGGESTIONS

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Allow us to suggest some options for your leisure time:

- Casino Espinho: traditional games, bingo, slot machines and bars.
- Baccará Restaurant at Casino Espinho offers an excellent gastronomic experiences and the best musical shows on Fridays and Saturdays.
- Supervised and Unsupervised beach at a distance of 100m.
- Solário Atlântico Swimming pool (from June to September) – 150m north.
- Balneário Marinho de Espinho – 200m north.
- Espinho Municipal Swimming pool – 1km east.
- Espinho Weekly fair (Monday) – 800m soudeast.
- Municipal Library – 600m east.
- Paramos / Espinho / Vila Nova de Gaia (22 km) Maritime walkway – 600m north or 1,5km south.
- Ancient fishing tradition (Arte Xávega) – 700m east.
- Espinho Museum – 700m south.
- Espinho Centro Multimeios with Planetary – 700m east.
- Nave Polivalente – 2,5km east.
- Oporto Golf Club (18 holes) 3 km – south. Special prices for our clients. Please request your voucher at reception.
- Miramar Golf Club (9 holes) – 9 km north.
- Equestrian Centre of Espinho – 5 km south.
- Aero Club – 5 km south.
- Espinho Indoor Karting – 4 km south.
- Surfing, bodyboarding schools – 200m west.
- Porto wine cellars – 18km north.
- Cruises on the Douro river – 18km north.
- Gaia and Porto Marina – 18km north.
- Ria de Aveiro – beginning about 25km south.
- Paiva walkways – 65km east.



HOTEL CASINO CHAVES



HOTEL SOLVERDE SPA & WELLNESS CENTER



HOTEL ALGARVE CASINO



CASINO ESPINHO



CASINO MONTE GORDO



HOTEL APARTAMENTO SOLVERDE



CASINO VILAMOURA



## GROUP ESTABLISHMENTS

**CASINO ESPINHO**

+351 227 335 500

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**HOTEL APARTAMENTO SOLVERDE** \*\*\*\*

+351 227 338 000

hotelapartamento@solveverde.pt

**HOTEL SOLVERDE SPA & WELLNESS CENTER** \*\*\*\*\*

+351 227 338 030

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**CASINO VILAMOURA**

+351 289 310 000

depcomer.cvm@solveverde.pt

**CASINO MONTE GORDO**

+351 281 530 800

depcomer.cvm@solveverde.pt

**HOTEL ALGARVE CASINO**

+351 282 402 000

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**HOTEL CASINO CHAVES** \*\*\*\*

+351 276 309 600

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[www.gruposolveverde.pt](http://www.gruposolveverde.pt)